

# Certificate

Standard

**ISO/IEC 27001:2022**

Certificate Register. No. **01 153 2237314**

Certificate Holder:

**Sagility Limited**

AMR Tech Park, 23 & 24, Building – I, Ground Floor, 2nd Floor,  
Building – 2A, Hongasandra Village, Off Hosur Road,  
Bommanahalli - 560068, Karnataka, India.

Scope:

Providing Customer Contact Centers and Business Process Outsourcing Services Through Inbound/Outbound Contact/Call Centers, Back Office Support Services, Transaction Processing and Revenue Cycle Management Services in the Areas of Healthcare Insurance, Healthcare Providers, and Related Business Support Functions as Per The SOA Version V3.0 Dated 17/9/2025

Proof has been furnished by means of an audit that the requirements of ISO/IEC 27001:2022 are met.

Validity:

The certificate is valid from 2026-01-05 until 2029-01-04.  
First certification 2022

2026-01-13



TÜV Rheinland Cert GmbH  
Am Grauen Stein · 51105 Köln

# Annex to certificate

Standard **ISO/IEC 27001:2022**

Certificate Registr. No. **01 153 2237314**

No.	Location	Scope
/01	c/o Sagility Limited AMR Tech Park, 23 & 24, Building – I, Ground Floor, 2nd Floor, Building – 2A, Hongasandra Village, Off Hosur Road, Bommanahalli - 560068, Karnataka, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/03	c/o Sagility Limited Global Village Tech Park SEZ, Tower F, Wing B, 9th Floor, IT Sector SEZ, Pattanagere/Mylasandra Village, RVCE Post, Bengaluru- 560059, Karnataka, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/07	c/o Sagility Limited Purva Summit, Wing A (3rd & 4th) Wing B (2nd, 3rd & 6th) Floor, Survey No. 8, Kondapur, Serilingampally Hitech City Phase II White Field, Opp. Tech Mahindra, Kondapur, Hyderabad 500084 India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/08	c/o Sagility Limited Rupa Renaissance, D-33 Block, 8th Floor, 802,	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back

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	Juinagar, Turbhe MIDC Road, TTC Industrial Area, Turbhe, Navi Mumbai - 400705, Maharashtra, India	office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/09	c/o Sagility Limited KCT Tech Park, 2F East & West Wing, Athipalayam Road, Kumara College of Technology Campus, Chinnavedampatti, Coimbatore 641049, Tamil Nadu, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/10	c/o Sagility Philippines B.V.(Branch Office) 11th, 12th, 14th, 15th, 16th, 17th, and 18th Floor, Zeta Tower; Ground Floor, Giga Tower; 10th and 11th Floors, GBF Center, Bridgetowne, E. Rodriguez Jr. Ave. Barangay Ugong Norte, Quezon City 1110, Metro Manila, Philippines	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/11	c/o Sagility Philippines B.V. Branch Office 7th, 8th, and 12th Floors, Plaza E Building; Alabang Zapote corner, North Bridgeway, Northgate Cyberzone, Alabang,	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support

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	Muntinlupa City 1781, Philippines.	functions as per the SOA version V3.0 Dated 17/9/2025
/16	c/o Sagility Provider Solutions LLC 1249 South River Road, Suite 302 Cranbury, NJ 08512, USA.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/19	c/o Sagility Jamaica Limited 7, Saxthorpe Avenue, Kingston 10, Jamaica, WI.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/21	c/o Sagility (Jamaica) Limited 113, Constant Spring Road, Kingston 8, Jamaica, WI 8 Kingston, Jamaica	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/22	c/o Sagility (Jamaica) Limited Lot 4 Fairymeade Farms, Angels St Catherine Jamaica	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing

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| /23 | c/o Sagility Philippines B.V.<br>Branch Office<br>Ground Floor, 5th Floor & 6th<br>Floor, Cybergate Tower 2,<br>4th & 5th Floor, Cybergate<br>Tower 3, Ungka II, Pavia,<br>Iloilo City 5001, Philippines.                   | and revenue cycle management services in the<br>areas of Healthcare Insurance, Healthcare<br>Providers, and related business support<br>functions as per the SOA version V3.0<br>Dated 17/9/2025<br><br>Providing customer contact centers and<br>business process outsourcing services through<br>inbound/outbound contact/call centers, back<br>office support services, transaction processing<br>and revenue cycle management services in the<br>areas of Healthcare Insurance, Healthcare<br>Providers, and related business support<br>functions as per the SOA version V3.0<br>Dated 17/9/2025 |
| /24 | c/o Sagility LLC<br>1340 Adabel, El Paso, TX<br>79936   | Providing customer contact centers and<br>business process outsourcing services through<br>inbound/outbound contact/call centers, back<br>office support services, transaction processing<br>and revenue cycle management services in the<br>areas of Healthcare Insurance, Healthcare<br>Providers, and related business support<br>functions as per the SOA version V3.0<br>Dated 17/9/2025   |
| /25 | c/o Sagility Limited<br>Surya Wave, Survey Nos 61<br>(P), GF ,1st, 3rd & 4th Floors,<br>Doddathogur village, Begur<br>Hobli, Bangalore South Taluk,<br>Electronic City Phase -I,<br>Bangalore 560100 ,<br>Karnataka, India. | Providing customer contact centers and<br>business process outsourcing services through<br>inbound/outbound contact/call centers, back<br>office support services, transaction processing<br>and revenue cycle management services in the<br>areas of Healthcare Insurance, Healthcare<br>Providers, and related business support<br>functions as per the SOA version V3.0<br>Dated 17/9/2025   |

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/26	c/o Sagility Limited Keppel One Paramount, Campus 20, Unit 801-802, 8th Floor, 110, Mount Poonamalle Road, Porur, Chennai 600125 Tamil Nadu, india.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/27	C/O Sagility (Colombia) Limited SAS. 46 #90-17, Distrito 90, Torre 2, Floor 10, Barranquilla, Colombia.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/28	c/o Sagility Limited Brilliant Summit G - Floor, Service Floor & 6th Floor, Plot No- 16, Block- B, Scheme No.78-II Vijay Nagar, Indore 452010, Madhya Pradesh, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions as per the SOA version V3.0 Dated 17/9/2025
/29	c/o Sagility Philippines B.V. Branch Office 4th Floor, Enterprise One, Iloilo Business Park, Mandurriao, Iloilo City, Iloilo. 5000	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support

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c/o Sagility Philippines B.V.  
Branch Office  
Innercore Building, Old  
Tagbilaran Airport Compound,  
Brgy. Booy, Tagbilaran City,  
Bohol, Philippines.

functions as per the SOA version V3.0  
Dated 17/9/2025

Providing customer contact centers and  
business process outsourcing services through  
inbound/outbound contact/call centers, back  
office support services, transaction processing  
and revenue cycle management services in the  
areas of Healthcare Insurance, Healthcare  
Providers, and related business support  
functions as per the SOA version V3.0  
Dated 17/9/2025

2026-02-10



TÜV Rheinland Cert GmbH  
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