

Certificate

Standard **ISO 9001:2015**

Certificate Register. No. **01 100 2237314**

Certificate Holder: **Sagility Limited**
AMR Tech Park, 23 & 24, Building – I, Ground Floor, 2nd Floor,
Building – 2A, Hongasandra Village, Off Hosur Road,
Bommanahalli - 560068, Karnataka, India.

Scope: Providing Customer Contact Centers and Business Process Outsourcing Services Through Inbound/Outbound Contact/Call Centers, Back Office Support Services, Transaction Processing and Revenue Cycle Management Services in the Areas of Healthcare Insurance, Healthcare Providers, And Related Business Support Functions

Proof has been furnished by means of an audit that the requirements of ISO 9001:2015 are met.

Validity: The certificate is valid from 2026-01-05 until 2029-01-04.
First certification 2022

2026-01-12



TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

Annex to certificate

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Certificate Registr. No. **01 100 2237314**

No.	Location	Scope
/01	c/o SAGILITY LIMITED AMR Tech Park, 23 & 24, Building – I, Ground Floor, 2nd Floor, Building – 2A, Hongasandra Village, Off Hosur Road, Bommanahalli - 560068, Karnataka, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions
/03	c/o Sagility Limited SEZ Tower A ,Wing B,3rd & 4th Floor,Global Village, IT Sector SEZ, Pattanagere/Mylasandra Village RVCE Bangalore 560059, Karnataka, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions
/07	c/o Sagility Limited Purva Summit, Wing A (3rd & 4th Floor), Wing B (2nd, 3rd & 6th Floor) Survey No. 8, Kondapur, Serilingampally HITECH City Phase II, White field, Opp. Tech Mahindra, Kondapur, Hyderabad 500084, Telangana, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions
/08	c/o Sagility Limited Rupa Renaissance, D-33 Block, 8th Floor, 802, Jainagar, Turbhe MIDC Road, TTC Industrial Area, Turbhe, Navi Mumbai 400705, Maharashtra, India.	Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare

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Providers, and related business support functions

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| /09 | c/o Sagility Limited
KCT Tech Park, 2F East &
West Wing, Athipalayam Road,
Kumara College of Technology
Campus, Chinnavedampatti,
Coimbatore 641049,
Tamil Nadu, India. | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions |
| /10 | c/o Sagility Philippines B.V.
(Branch Office)
11th, 12th, 14th, 15th, 16th,
17th, and 18th Floor, Zeta
Tower; Ground Floor, Giga
Tower; 10th and 11th Floors,
GBF Center, Bridgetowne, E.
Rodriguez Jr. Ave. Barangay
Ugong Norte, Quezon City
1110, Metro Manila,
Philippines | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions |
| /11 | c/o Sagility Philippines B.V.
Branch Office
7th, 8th, and 12th Floors, Plaza
E Building; Alabang Zapote
corner, North Bridgeway,
Northgate Cyberzone, Alabang,
Muntinlupa City 1781,
Philippines | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
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| /16 | <i>c/o</i>
Sagility Provider Solutions LLC
1249 South River Road, Suite
302 Cranbury, NJ 08512, USA. | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |
| /19 | <i>c/o Sagility (Jamaica) Limited</i>
7, Saxthorpe Avenue, Kingston
10, Jamaica, WI. | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |
| /21 | <i>c/o Sagility (Jamaica) Limited</i>
113, Constant Spring Road,
Kingston 8, Jamaica, WI 8
Kingston Jamaica | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |
| /22 | <i>c/o Sagility (Jamaica) Limited</i>
Lot 4 Fairymeade Farms,
Angels St Catherine Jamaica | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |

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| /23 | c/o Sagility Philippines B.V.
Branch Office
Ground Floor, 5th Floor & 6th
Floor, Cybergate Tower 2,
4th & 5th Floor, Cybergate
Tower 3, Ungka II, Pavia,
Iloilo City 5001, Philippines | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions |
| /24 | c/o Sagility LLC
1340 Adabel, El Paso, TX
79936 | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions |
| /25 | c/o Sagility Limited
Surya Wave, Survey Nos 61
(P), GF ,1st, 3rd & 4th Floors,
Doddathogur village, Begur
Hobli, Bangalore South Taluk,
Electronic City Phase –I,
Bangalore 560100,
Karnataka, India. | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions |
| /26 | c/o Sagility Limited
Keppel One Paramount,
Campus 20, Unit 801-802, 8th
Floor, 110, Mount Poonamalle
Road, Porur, Chennai
600125, Tamil Nadu, India. | Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
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| /27 | c/o Sagility (Colombia) Limited.
46 #90-17, Distrito 90, Torre 2, Floor 10, Barranquilla, Colombia | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |
| /28 | c/o Sagility Limited
Brilliant Summit G - Floor, Service Floor & 6th Floor Plot No- 16, Block- B, Scheme No.78-II Vijay Nagar, Indore 452010, Madhya Pradesh, India | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |
| /29 | c/o Sagility Philippines B.V. Branch Office
4th Floor, Enterprise One, Iloilo Business Park, Mandurriao, Iloilo City, Iloilo. 5000 | Providing customer contact centers and business process outsourcing services through inbound/outbound contact/call centers, back office support services, transaction processing and revenue cycle management services in the areas of Healthcare Insurance, Healthcare Providers, and related business support functions |

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/30 c/o Sagility Philippines B.V.
Branch Office
Innercore Building, Old
Tagbilaran Airport Compound,
Brgy. Booy, Tagbilaran City,
Bohol, Philippines.

Providing customer contact centers and
business process outsourcing services through
inbound/outbound contact/call centers, back
office support services, transaction processing
and revenue cycle management services in the
areas of Healthcare Insurance, Healthcare
Providers, and related business support
functions

2026-02-10

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Am Grauen Stein · 51105 Köln

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